

## C: Boundary Recognition

| Class  | Description  | Contact Information   |
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| Lieutenants' Interactive Forum for Education Class (8 hours) | <b><u>Mandatory class for EBD participants.</u></b><br>Decision making class.  | EBD Unit<br>(562) 347-1053  |
| Deputy Leadership Institute (16 hours)                       | Two day leadership course for sworn personnel and professional staff.  | PDU OAll Norma Whitman (562) 347-1057   |
| Ethics Class (8 hours)                                       | Students will evaluate ethics as they are used in personal and organizational environments.  | EBD Unit<br>(562) 347-1053  |
| Anger Management & Effective Communication (8 hour)          | Participants will be able to enhance their communications skills which will assist them in the management and supervision of inmates. (This class is taught in conjunction with the Custody Training Officer School) | Custody Training HQ Unit<br>(213) 893-5121  |
| Behavior Stress Management (4 hours)                         | Training in behavior techniques that will allow employees to better identify and manage stress.  | Psychological Services Bureau<br>(213) 738-3500   |
| Anger Awareness-Management (4 hours)                         | Training in principles and techniques aimed at defusing tense situation and assisting individuals in self-regulation.  | Psychological Services Bureau<br>(213) 738-3500   |
| Relationship Management-Conflict Resolution (4 hours)        | Training in principles and techniques of managing conflict in a variety of different relationships (co-worker, marital, friend, supervisor, etc.).   | Psychological Services Bureau<br>(213) 738-3500   |
| Dealing with Difficult People (4 hours)                      | Training in identifying and responding appropriately to co-workers whose personality types pose interpersonal challenges.  | Psychological Services Bureau<br>(213) 738-3500   |
| Basic Tactical Communications (8 hours)                      | Basic communications skills needed to effectively communicate with inmates in a custody setting.   | Custody Training HQ Unit<br>(213) 893-5121  |
| Cultural Awareness for Supervisors (8 hours)                 | Provides custody personnel with a better understanding of cultural awareness. Topics: Definitions of prejudice & discrimination, stereotypes & profiling, gay & lesbian issues.                                      | Museum of Tolerance<br>(310) 772-7620<br>Mail to:<br><a href="mailto:professionaldevelopment@museumoftolerance.com">professionaldevelopment@museumoftolerance.com</a> |
| Respect-Based Leadership (8 hours)                           | Class is to provide every member of the Department with a full understanding of the Policy of Equality and associated state and federal employment laws.   | Professional Development Unit (562) 347-1059  |